[ProPTT2] PC Client User Manual V10.0

Jan 2025 This document describes usage instruction for ProPTT2 PC Client.



Copyright IMPTT Inc. All right reserved.

Contents

1. Introduction	5
1.1. About ProPTT2	5
1.2. ProPTT2 PC Client	5
1.3. Membership	5
2. Installation	6
2.1. Install ProPTT2 PC Client on your PC	6
2.2. Run ProPTT2 PC Client	6
3. Start ProPTT2	7
3.1. Basic UI	7
4. Sign Up	9
4.1. App Service Users FREE PAID	9
5. Login	. 11
5.1. App Service User FREE PAID	. 11
5.2. Cloud Service User Cloud	. 12
5.3. Server Package User Server	. 13
6. Join a Channel	. 15
6.1. Join a Channel	. 15
6.2. Disconnect a channel	. 15
7. Push-To-Talk(PTT)	. 16
7.1. Send Voice PTT	. 16
7.2. Send Master PTT Cloud Server	. 17
7.3. Send Video PTT	. 18
8. 1:1 Push-To-Talk(1:1 PTT)	. 19
8.1. Invite to 1:1 PAID Cloud Server	. 19
8.2. Receive 1:1	20
9. Send Urgent Push-To-Talk (Urgent PTT) Server	21
10. Send Alert message Cloud Server	22
11. Real-time Video Sharing Push-To-Talk Cloud Server	23
11.1. Transmit Real-time Video	.23
11.2. Receive Real-time Video	. 28
12. CCTV Video sharing Server	. 34

10.	User location tracking Server	
14.	SOS message Cloud Server	
14	.1. Send SOS message	39
14	.2. Receive SOS message	41
15.	Alert message Cloud Server	42
16.	PTT History	43
16	.1. Location of PTT sender	44
17.	Chat	45
17	.1. Channel Chat	45
17	.2. Send location	46
17	.3. Send file	47
17	.4. 1:1 Chat	48
18.	Channel	51
18	.1. Subscribe a Channel	52
18	.2. See a Channel Information	54
18	.3. Withdraw a Channel FREE PAID	55
18	.4. Create a Channel PAID	56
18		
	5.5. Manage a Channel Ince Paid	57
19.	Friend	57 62
19. 19	Friend Friend 1. Search and Add a Friend	57 62 63
19. 19 19	 5. Manage a Channel FREE FREE Friend. 1. Search and Add a Friend. 2. Accept/Decline a Friend Request. 	57 62 63 64
19. 19 19 19	 Manage a Channel CALC Friend. 1. Search and Add a Friend. 2. Accept/Decline a Friend Request. 3. Manage a Friend . 	57 62 63 64 65
19. 19 19 19 20.	 Manage a Channel FREE FREE Friend. Search and Add a Friend Search Zearch and Add a Friend Request Accept/Decline a Friend Request Manage a Friend Organization Cloud Server 	57 62 63 64 65 66
19. 19 19 20. 21.	 Manage a Channel Frierd Friend Search and Add a Friend Accept/Decline a Friend Request Manage a Friend Organization Cloud Server Use a Paid App Service. 	57 62 63 64 65 66 67
19. 19 19 20. 21. 21	 Manage a Channel FREE PAID Friend. Search and Add a Friend	57 62 63 64 65 65 67
19. 19 19 20. 21. 21 21	 Manage a Channel FREE PAID Friend Search and Add a Friend Accept/Decline a Friend Request Manage a Friend Manage a Friend Organization Cloud Server Use a Paid App Service Buy a Paid Pass FREE PAID Pass/Payment Inquiries FREE PAID 	57 62 63 64 65 66 67 67 67
19. 19 19 20. 21. 21. 21 21 22.	 Manage a Channel CREE PAID Friend Search and Add a Friend Accept/Decline a Friend Request Manage a Friend Manage a Friend Manage a Friend Organization Cloud Server Use a Paid App Service Buy a Paid Pass FREE PAID	57 62 63 64 65 66 67 67 68 69
 19. 19 19 20. 21. 21 21 22. 22 	 Manage a Channel Free FAID Friend. Search and Add a Friend	57 62 63 64 65 66 67 67 67 68 69 69
 19. 19 19 20. 21. 21 22. 22 22 22 	 S. Manage a Channel Excert FAID Friend Search and Add a Friend Accept/Decline a Friend Request Manage a Friend Organization Cloud Server Use a Paid App Service Buy a Paid Pass FREE PAID Pass/Payment Inquiries FREE PAID Setup Profile Account 	57
 19. 19 19 20. 21. 21 21 22. 22 22 22 22 22 	 S. Manage a Channel FREE FAID Friend	57
 19. 19 19 20. 21. 21 21 22. 22 22 22. 22 22. 	 S. Manage a Channel Couce Friend. Friend. Search and Add a Friend	57

22.2.	Location configuration	76
22.3.	PTT Button configuration	77
22.4.	Bluetooth configuration	78
22.5.	Voice PTT configuration	79
22.6.	Video PTT configuration	80
22.7.	Save configuration	81
22.8.	Video Sharing configuration Cloud Server	82
22.9.	Advanced configuration	83
22.10	. Other configuration	84
22.11	. Product information	85
23. FA	٧Q	86

1. Introduction

1.1. About ProPTT2

ProPTT2 is a video IP-PTT solution for video/voice PTT, real-time video sharing and it is voice PTT compatible with two-way radio. Find out more information on ProPTT2 website. ProPTT2 website: <u>www.proptt2.com</u>

1.2. ProPTT2 PC Client

ProPTT2 provides Windows PC client for IP-PTT service. Channel users can communicate with each other using video/voice PTT and IM. Users can also share their location information while sending PTT. ProPTT2 will be helpful for fast and easy communication in various fields.

1.3. Membership

ProPTT2 membership is divided into the different categories as listed below. According to your membership, you can use different features on PC client.

1. App Service Free membership FREE

Public users who downloaded the client on proptt2.com and signed up for free.

2. App Service Paid membership PAID

Public users who downloaded the client on proptt2.com and purchased a pass for paid service.

3. Cloud Service Customer's Users Cloud

Users of the customer who purchased ProPTT2 Cloud Service. Cloud Service administrator provides the users' ID and an initial password.

4. Server Package Customer's Users Server

Users of the customer who purchased ProPTT2 Server Package. Server Package administrator provides the users' ID and an initial password.

* Icons indicate that the content applies only to those members.

2. Installation

2.1. Install ProPTT2 PC Client on your PC

VIDEO BEYOND VOICE PUSH-TO-TAL

Downloads

Download Applications & Manuals

You can download installation files of ProPTT2 Application and User Manulas.

Product Installation Files

Product		Version	Date	Download
ProPTT2 Application	iOS	3.0.3	2018.01.20	App Store →
	Android	3.0.3	2018.01.23	Google Play →
	Android without App service (without Sign up, Facebook login) <u>Release Note</u>	3.0.3	2018.01.23	Direct Download 💆
	PC(Windows) Release Note	3.0.5	2018.02.05	Direct Download(64bit) ↓ Direct Download(32bit) ↓
	Embedded(Android) Release Note	3.0.2	2018.01.23	Direct Download 🗕 👱

Download installation file on ProPTT2 website.
 <u>www.proptt2.com</u> > Support > Downloads > Product Installation Files > PC(Windows)
 * Make sure to download the correct version (64bit or 32bit) for your computer.

- 2. Unzip the Zip file and run the installation file (.exe)
- 3. Follow the Installation wizard.

2.2. Run ProPTT2 PC Client



- 1. Double click ProPTT2 shortcut icon to run. (or go to The Start menu, find ProPTT2 and click)
- 2. Log in or Sign up to start to use ProPTT2 PC Client.

(See <u>4. Sign Up</u> or <u>5. Log in</u>)

3. Start ProPTT2

3.1. Basic UI



- 1. Main menu: shows the main menu of ProPTT2 PC Client. Menu will be differ according to membership you logged-in.
 - Channel: show/hide Channel list window.
 - User: show/hide Friend list window.
 - Create Channel: Create a new channel. PAID
 - Purchase: buy a ProPTT2 pass. PAID
 - Video : Open a video share window..
 - CCTV: share a video of a connected CCTV with channel users. Server
 - Map: open a map for user location information.
 - Setup: open ProPTT2 Setup window.
 - Status of dispatcher's connection
 - Status of network quality
- 2. My account: displays the current logged in user. Click to open account menu.
- 3. Channel: displays a list of channels you can connect.
- 4. User: displays a list of users you added as your friend.
- 5. Channel slots: displays connected channels as slots. You can select size of slots or join/leave at once by using the icons on its top bar.

- 6. System messages: displays system messages like PTT received notification. You can select a channel from its dropdown menu to see messages for the selected channel only.
- 7. Urgent PTT: When a user is assigned as a 'dispatcher' on the system, this user can use this button for sending urgent PTT messages.
- 8. Alert message: You can send alert message to users in selected channels.
- 9. Bluetooth connection: shows Bluetooth device connection status.
- **10.** Channel window: click Sutton on a channel slot, this channel window opens. You can see PTT information and channel/ channel user information, PTT history on this window. You can use text chat bottom of this window.
- 11. Channel tab: displays current opened channel windows. Maximum 5 tabs available.

4. Sign Up

4.1. App Service Users FREE PAID



- 1. Click Sign Up button on the login window.
- 2. Click checkboxes on Agree Policy window, click Continue.

Signup	×
Identity (at least 5 characters long) @proptt2.net Check duplication	
Password View password	
Confirm password	
The password must be at least 8 characters.	
Email address (contact)	
Nation 대한민국 🗸	
All fields are mandatory. E-mail (contact) is utilized to contact and join your account ID /	Password,

- 3. Enter ID and click Check duplication for checking ID duplication.
- 4. Enter password and enter the same password below for confirmation. (Password must be at least 8 characters.)
- 5. Enter user name.
- 6. Enter a valid email address for contact.
- 7. Select a country.
- 8. Click Signup to complete the sign up process

5. Login

5.1. App Service User FREE PAID



1. Enter your ID / password and click Login.

5.2. Cloud Service User **Cloud**

ProPTT2 Professional Push-To-Talk	(×
dispatcher @ ourcompany.co		
34419 C Refresh		
Please enter the numbers.		
 Search ID Search Password Setup host 		
 Save ID Auto login Auto start at starting of windows 		
Do not have ProPTT2 account? Sign-up		

1. Enter your ID / Password and click Login.

(If you don't know your ID or initial password, ask you Cloud service administrator.)

5.3. Server Package User Server

	-	×
dispatcher @ ourcompany.co		
34419 C Refresh		
Please enter the numbers.		
Login		
 Search ID Search Password Setup host 		
 Save ID Auto login Auto start at starting of windows 		
Do not have ProPTT2 account?		
Sign-up		

1. Click Setup host on the login window.

ProPTT2 App | PC Client User Manual



- 2. Select Setup by manual.
 - You can check the login options.
 - User Secure-login

- Using PC IMEI: if you check this option, allows only administrator-registered PC device with IMEI to be used when logging into a specific account.

- 3. Enter server IP or domain and click Test to connect.
- 4. If connection succeeds, close the Setup host window.

Enter your ID / password and click Login.

(If you don't know your ID or initial password, ask you Server service administrator.)

6. Join a Channel

6.1. Join a Channel



- 1. Select a channel from the Channel list window.
- 2. Click Join to connect.

6.2. Disconnect a channel

∃ Channel	Ľ ×	Joined 1 / All Chann	els 1	
My Channels Der	Channel List 🔍	** 1/1		
(DEMO) [500-1661] ProPTT Open C †† 1/1	View channel details View channel user	DEMO ProPTT Oper	Channel 1	500-1661 (KR)
DEMO [500-1662] ProPTT Open C †† -/0	Leave the channel	PTT	Chat	Video
(DEMO) [500-1663] ProPTT Open Char ## -/0	nnel 3 (KR) Join	Leave		⊉剡

- 1. When the channel is connecting, click close icon on the slot to leave (disconnect) the channel by closing the slot.
- 2. If you click **Leave** button on the channel slot, or click **Leave the channel** on the context menu (the right click menu) from the list, the channel will be disconnected but the slot will remain on the window.
- 3. Click Join button or click Join the channel on the context menu to connect again.

7. Push-To-Talk(PTT)

7.1. Send Voice PTT



Connecting to a channel, click and hold (Lock button) and speak to mic of your PC. Your voice will be sending to users connecting the same channel. You can check PTT status according to the color of Lock button.

[Lock button Type]



7.2. Send Master PTT Cloud Server

When a Cloud Service/Server Package user is assigned as a '**dispatcher**' or '**channel owner**' on the system, the user can send a master PTT in selected channels. The master PTT do not have TOT and when you have another user's PTT, you can send it at same time.



- 1. Click icon on the channel slot to open the channel window.
- 2. Click and hold master PTT button 2 and speak to mic. (video is not supported)
- 3. When you have another user's master lock, the user's name would be at last master PTT.

7.3. Send Video PTT

If there is a camera connected or built-in on your PC, click and hold Video PTT button on the channel window to transmit video with your voice.



1. Click \square icon on the channel slot to open the channel window.

2. Click and hold Video PTT button

and speak to mic.

8. 1:1 Push-To-Talk(1:1 PTT)

1:1 Push-To-Talk is 1:1 conversation with specific individual user. Opponent user's name is the name of the channel.

8.1. Invite to 1:1 PAID Cloud Server

L Friend	Ĺ	2 × 🔒	Friend		Ľ	×
My Friends	Organization	Q.	My Friends	Organization		Q,
• 📃 ^{기획팀3} (plan3@te	est.ptt)	1:1	· 솔루션개발팀 (8) · 테스트 (1)			
기획팀4 (plan4@te	⊵st.ptt)	Ē	- 전략기획팀 (4) 오 plan user 1			
plan user 2 (plan2@te	est.ptt)		Invite	to 1:1 PTT		
		Ħ	가나 (1) View D	Detail Information		

- 1. Select a user from Friend list or Organization list.
- 2. Click 1:1 button or Invite to 1:1 PTT from the context menu.
- 3. As the 1:1 channel is created, 1:1 slot appears.
- 4. When opponent user accepted 1:1, you can start the conversation.

8.2. Receive 1:1



- 1. When you are invited to 1:1, the channel is displayed on the channel list and the channel slot area.
- 2. You can start talking with opponent user right away.

9. Send Urgent Push-To-Talk (Urgent PTT) Server

When a Cloud Service/Server Package user is assigned as a '**dispatcher**' on the system, the user can send urgent PTT messages to selected channels.

Enable Urgent PTT		•0	∎ 100
Uı	rgent Push-To-Talk	Alert	*

To activate the Urgent PTT button, check Enable Urgent PTT on the bottom of the main UI.

ProPTT2 Channel User CCTV	Map Setup	dispatcher (dispatcher@kye.com) 👻 🛛 🗕 🗙
E Channel 2 × My Channel Channel List Q All 1:1 PTT [1] Default Channel 1 ## 1/11 PTT [2] Default Channel 2 ## 1/11 Li1	Joined 4 / Al channel 4 : : : : : : : : : : : : : : : : : :	Default Channel 1 admin (admin (@kye.com) PTT History User Details TOT 13 Video iii 1/11 PTT dispatcher
user2 Select all → 10m User C × C × C × C × C × C × C × C × C × C	PTT 2 Default Channel 2 PTT Chat Video Classical Action of the second se	است است ۱۰۰۰
ny riencs Organization c. admin atmin atmin user1 (user1@kye.com) atmin user2 atmin atmin user2@kye.com) atmin	dispatcher Leave ♀)) ii 1/2 ♀ ×	• that • user1 11:04 AM
user3 1:1 (user3@kye.com) 1:1 user4 1:1 (user4@kye.com) 1:1 user5 1:1 (user5@kye.com) 1:1	Particianed [Default Channel 1] dispatcher(dispatcher@kye.com) 남이 입장하였습 니다. [Default Channel 2] dispatcher(dispatcher@kye.com) 남이 입장하였습 니다. [User4] dispatcher(dispatcher@kye.com) 남이 입장하였습니다. [User4] dispatcher@kye.com) 남이 입장하였습니다. [User4] dispatcher@kye.com) 남이 입장하였습니다. [User4] dispatcher@kye.com) 남이 입장하였습니다. [User4] dispatcher@kye.com) 남이 입장하였습. [User4] dispatcher@kye.com] [User4] dispatcher@kye.com]	17/8 user1 11:04 AM Send

- 1. Voice PTT batch transmission: Select channels you want and click and hold the Urgent PTT button and speak to mic. Your message will send to all the channels.
- 2. Transmit Interrupt: Using the urgent PTT button, you can interrupt conversations during emergency and deliver voice PTT messages to connected channels.

10. Send Alert message Cloud Server

When a Cloud Service/Server Package user is assigned as a '**dispatcher**' on the system, the user can send alert messages to users in selected channels.

ProPTT2 Channel User Video	Map Setup	dispatcher (dispatcher@proptt2.ptt.kr) 👻 🗕 🗖 🗙
\equiv Channel \square X	Joined 24/ All channel 24	:~∂€:* :
My Channel Channel List Q Cloud	iii 2/7	/8 🖸 🗙
[1] IMPTT #1 †† 2/7	IMPTT #1	π#2
Cloud [2] IMPTT #2 †† 1/8	PTT Chat Video C13 PTT	User02
(<u>Cloud</u>) [3] JMPTT#3 ^{††} 1/8	Leave	ave 👤))
Cloud [4] IMPTT#4 †† 1/4	iii 1 Alert Io IN PT Please input a message.	× ² × 4
Select all of bon ▲ User L ² × Mutifiends Organization 0	PTT Cancel OK	at 🔞 Video 💶 🔁
User1 User1 User1 User1@proptt2.ptt.kr)		↓))
user02 (user2@proptt2.ptt.kr)	ii 1/8 I × ii 1 (Cloud) 5 (Clo	/ 8 🖸 🗙 ud 6
user3 (user3@proptt2.ptt.kr)	IMPTT#5 IMP	Π#6
	All channel	• ·
	[IMPTT #1] dispatcher(dispatcher@proptt2.ptt.kr) has entered [IMPTT #2] dispatcher(dispatcher@proptt2.ptt.kr) has entered [IMPTT#3] dispatcher(dispatcher@proptt2.ptt.kr) has entered [IMPTT#4] dispatcher(dispatcher@proptt2.ptt.kr) has entered [IMPTT#5] dispatcher(dispatcher@proptt2.ptt.kr) has entered [IMPTT#5] dispatcher(dispatcher@proptt2.ptt.kr) has entered	* * *
	Enable Urgent PTT	⇒ 100
	Urgent Push-To-Talk	Alert 🔧

1. Send Alert message:

Select channels you want and click Alert PTT button. and input the message. Your alert message will send to users in selected channels.

11. Real-time Video Sharing Push-To-Talk Cloud Server

ProPTT2 real-time video sharing Push-To-Talk service is available for the following users:

1. Users of a customer who purchased ProPTT2 Server Package or Standard

2. Users of a customer who purchased ProPTT2 Server Package Enterprise and Add-On Video product

3. Users of a customer who signed up for additional video sharing service with ProPTT2 Cloud service

While using video sharing, you can use voice Push-To-Talk or text chatting with users on the same channel.

11.1. Transmit Real-time Video



1. Click **Share** on the channel slot or the channel window.

11.1.1. Choice Real-time Video Menu





Real-time Video Share

Real-time Screen Share

11.1.2. **Real-time Video Share**



- - * About settings for video sharing, see <u>16.5. Video Share Settings</u>.



- 2. Click 🔛 to see the participants.
- to add a channel description for announced video. 3. Click

If the administrator has registered a preset phrase for the video description, you can select it from the preset. Video sharing is possible only if you select it according to the administrator settings. (Server 9.1 or higher)

4. To stop video transmitting, click 🖳

11.1.3. Real-time Screen Share

Video Sharing (test1)		– ¤ ×
🔎 🖂 🛐 🖪 🌰 🗹		
6280 C		>
····		1
e: Re: ProPTT2 and In 🔍 😰	09-21 21:45	192.2 KB
ystem 🔍 🖒	09-21 15:56	1.0 MB
۹ C C	09-21 13:25	193.7 KB
2 Crash Problem 🔍 🖾	09-21 09:40	58.5 KB
C	09-20 18:39	88.4 KB
Systems 🧠 🖾	09-20 18:17	216.1 KB
제출 문서 공유 직 🖾	09-20 12:40	1.6 MB
e from Tel 🔍 🖾	09-20 12:09	188.6 KB
	09-20 11:58	43.0 KB
LIVE 00:00:00	(;;)	
1dispatcher(dispatcher@test2.ptt.kr)	USER	(

1. Click video transmit button it start sending screen.

* About settings for video sharing, see <u>16.5. Video Share Settings</u>.

Video Sharing (test1)		- □ ×
6280 ♂		>
····		
e: Re: ProPTT2 and In 🔍 🕼	09-21 21:45	192.2 KB
ystem 🔍 🖾	09-21 15:56	1.0 MB
. < <i>C</i>	09-21 13:25	193.7 KB
2 Crash Problem 🔍 🖾	09-21 09:40	58.5 KB
C .	09-20 18:39	88.4 KB
Systems 🔍 🙋	09-20 18:17	216.1 KB
! 제출 문서 공유 ♀ ☑	09-20 12:40	1.6 MB
ce from Tel 🔍 🕼	09-20 12:09	188.6 KB
	09-20 11:58	43.0 KB
Item 00:00:03 1dispatcher(dispatcher@test2.ptt.kr)		



Click USER to see the participants.



3. To stop video transmitting, click

11.2. Receive Real-time Video

You can receive videos sharing on connected channels. You can view maximum 16 videos at once.



1. Click **Play D** on the channel slot or the channel window.



- 2. You can see the current video sharing list.
- 3. Click **Play** from the list.



- 4. The video player window appears.
- 5. Click bottom of the video to see the participants.
- 6. Click bottom of the video to capture a current screen.
- 7. Click bottom of the video to start recording the video, click button to stop the recording.
 - * You can see and change the save location on <u>16.5 Video Share Settings</u>.
- 8. Click bottom of the video to stop the video playback.
- 9. Click Share and select a channel you want to share the video with.



- 10. The captured image is displayed on the video playback screen.
- 11. If you don't need it, you can remove it with the push of a button.
- 12. Double-click the captured image to launch the edit window.



- 13. You can enlarge or rotate the image through the button 😫 ° at the bottom.
- 14. You can select the edit shape through the button at the bottom.
 15. You can select the line thickness, color and font size through the button at the bottom.
- bottom.
- 16. You can delete the edited shape through the button 5 @ 7 💼 at the bottom.
- 17. You can save the edited image through the Save button.
- 18. You can share the edited image to the channel by selecting the channel and pressing the share button.

ProPTT2 App | PC Client User Manual



- 19. Click icons on the top bar to change the screen division (1X1, 2x2, 1+7, 4X4).
- 20. Click to move up/down when you are watching many videos.
- 21. Click on the bottom of the list to fold /unfold the list area.

12. CCTV Video sharing Server

A 'dispatcher' user of Enterprise Server Package can share a CCTV video, which is connected on the Admin Web, with channel members.



1. A dispatcher user can see 'CCTV' menu.



- 2. If there is a CCTV camera that is shooting, the Share button is activated.
- 3. Click Share and select a channel you want to share the CCTV video with.

13. User location tracking Server

A 'dispatcher' user of Enterprise Server Package can see users' last / 1 day location information on the map.



1. Click Map.
ProPTT2 App | PC Client User Manual



2. You can see the list of users with their last location information.

You can select the Map to Google Map or OpenStreetMap.(Google Map require API key)



3. If you want to see 1 day location tracking of a certain user, select a user and click **User location tracking** from the context menu.

ProPTT2 App | PC Client User Manual



4. On the map, you can see the user's location information for last 1 day. You can see the route according to the color of the time display.

14. SOS message Cloud Server

If "Function" menu has set as SOS from Admin Web, Cloud Service or Server Package users can send SOS message to the connected channel members by using [Func] key.

14.1. Send SOS message



1. Click **Func EXAMPL** button from the channel detail window.



2. Click **OK** from the popup.



3. A SOS message has sent to the channel.

14.2. Receive SOS message



- 1. If you receive SOS message from a user on a channel you connected, you can see a red SOS popup window with a notification and a red thick border displays on the channel.
- 2. When the user location information is available, you can see the location on the map by clicking the user name from the SOS popup. You can also see SOS information on the channel chat window.

15. Alert message Cloud Server

Cloud Service or Server Package users can receive channel alert message which sent from Admin Web.



1. If an alert message has sent from Admin Web, you will see the alert message popup and with notification.

16. PTT History

Click History tab on the channel window to see the list of saved PTT messages.



16.1. Location of PTT sender

If a user sends PTT with location information of that time, click this icon to see the location on the map. OpenStreetMap is used by default.



You can configure to use GoogleMap on Location configuration.

17. Chat

You can have text chat with channel users or have one-to-one chat with a Friend.

17.1. Channel Chat

On the bottom of the PTT tab on the channel window, you can send/receive text chat or transfer images each other.



1. You can copy the content by clicking the right mouse button.

17.2. Send location

On the bottom of the PTT tab on the channel window, you can send/receive location each other.



17.3. Send file

On the bottom of the PTT tab on the channel window, you can send/receive files each other. (Enterprise server 6.0 and above is required)



17.4.1:1 Chat

From My Friends list, select an online user you want and click **1:1 Chat** from the context menu to open one-to-one chat room popup.







18. Channel

You can see the list of channels you can join or subscribe.



⟨My Channels ⟩

<Channel List - App service>

<Channel List - Cloud Service>

- 1. My Channels: List of joined channels and channels you own.
- 2. Channel List: List of basic channels.
 - * If you are an app service user: demo channels will be displayed.
 - * If you are a Cloud Service customer's user or Server Package customer's user: channels that created by administrator will be displayed.
- 3. Select All: Select all the channels on the list.
- 4. Join: join the selected channel.
- My channel

18.1. Subscribe a Channel

18.1.1. Request a Channel Subscription



1. Click search icon on the Channel list window.



- 2. Search by channel name or channel code (needs entire code).
- 3. Click Subscribe button of the channel you want.(You can join the channel after the channel host accept the subscription request.)

18.1.2. Accept a Channel Invitation

ProPTT2 Channel Friend Create Channel	Purchase Setup	Manual Tester (manualtester@proptt2.net) 👻 🗕 🗖 🗙
Channel Channel List Q My Channels Channel List Q ALL PAID FREE 1:1 FREE Image: Channel List Image: Channel List Image: Channel List Image: Channel List Image: FIO-4542-4925 Free Channel Image: Channel List Image: Channel List	Joined 0 / All Channels 0	121-131-131 (111-131) (11
Select All → Join ▲ Friend □ × My Friends Q Vungeun 111 (kye923@proptt.net) 111	Invite Channel X [Yungeun] has invited to the following channels. [FEE [F10.4610-1395] hello, world! Yungeun (kye923@proptt.net) Deny Accept	
	All channel All channel Active Urgent PTT	▼ 100
🕹 Request List 🚺	Urgard Park-Ta-Talli	*

- 1. When you are invited to a channel, the channel is displayed on the Channel list with **N** badge and the notification pop-up appears.
- 2. Click Accept to subscribe the channel.
- 3. If you close the notification popup, double-click the channel on the Channel list and click Accept on the channel information window.

18.2. See a Channel Information

Click **View channel details** on the context menu from the Channel list or Click **Details** tab on the channel window to see detail information of a channel.



• Channel Type

DEMO: It's a demo channel for App Service guests. All App Service users including guest users can freely join or leave demo channels.

FREE : It's a free channel that provided to a free member. App service users can join the channel if the channel host accept the subscription. If a free channel deleted by the channel host, it is automatically recreated by system.

PAID : It's a paid channel which created by a paid member. Only paid members can use this channel if the channel host accept the subscription.

(1:1) : It's a one to one channel. You can talk to only one user in this channel. App service paid members, Cloud Service users and Server Package users can use this channel

Cloud : It's a Cloud Service channel. It's created by Cloud Service administrator. Assigned users can use each channel.

ProPTT2 : It's a Server Package channel. It's created by Server Package administrator. Assigned users can user each channel.

18.3. Withdraw a Channel	FREE	PAID
--------------------------	------	------

Channel Detail X	Channel Detail X
Channel Type (FREE)	Channel Type PAID
Channel Code F10-3448-6740	Channel Code P10-3413-0098
Channel Name free channel	Channel Name 2
Channel Host Jake K (jonglagkim@proptt2.net)	Channel Host 유르1 (paid1@proptt.net)
тот 60	тот 30
Description	Description
	Modify Channel Information Delete Channel
Unsubscribe Channel	Unsubscribe Channel
<subscriber></subscriber>	<paid channel's="" host=""></paid>

- 1. Go to the channel details and click Unsubscribe Channel.
- 2. Confirm by clicking Unsubscribe channel in the popup prompt.

* Demo channels are free to join/leave without permission. Once you withdraw from a free/paid channel, you need to go through subscription process again.

* When a paid channel host withdraw from his/her own channel, the host authority is delegated to the earliest subscriber among the channel members.

18.4. Create a Channel PAID

App Service paid member can create up to 30 channels.



1. Click Create Channel on the main menu bar.

reate Channel	×
Channel Name (11/40)	
Manual Test	
Channel Description (21/60)	
How to Create Channel	
тот	
IOI can be 30~120 seconds.	
60 sec,	
Cancel	ОК

2. Enter a channel name, description (optional) and set other settings and click OK.

18.5. Manage a Channel FREE PAID

Channel).

A channel host can manage his/her channel on the Channel details window. **Click View channel details** on the context menu to see the channel manage menu.



	Channel Detail X	
	Channel Type	
	Channel Code	
	P10-3413-0098	
	Channel Name	
	2	
	Channel Host	
	유르1 (paid1@proptt.net)	
	тот	
	30	
	Description	
		Edit the channel
		Information
Unsubscribe Channel* —	Modify Channel Information	Delete the Channel
(PAID Only displays to a	Delete Channel	
paid channel host -	Unsubscribe Channel	
refer to - <u>13.3 Withdraw a</u>		

<Channel Details - Paid channel host>

18.5.1. Manage Channel Users FREE PAID

If you are a host of a channel, you can see the menus for managing channel users on the context menu by right-clicking on your channel.



18.5.1.1. Invite a User

- 1. Click Invite Channel.
- 2. Select users from the list and click **Invite** on the bottom of the Invite Channel widow.

18.5.1.2. Cancel an Invitation

- 1. Click View channel inviter.
- 2. Select users from the list and click Cancel Invitation on the bottom of the Channel Inviter window.

18.5.1.3. Accept/Decline an Invitation

- 1. Click View subscription requester.
- 2. Select users from the list and click Accept or Reject.

18.5.2. Edit a Channel Information FREE PAID



- 1. Click Modify Channel information on the Channel details window.
- 2. Edit information and click **OK**.

18.5.3. Delete a Channel FREE PAID

Channel Detail X
Channel Type PAID
Channel Code P10-3413-0098
Channel Name 2
Channel Host 유로1 (paid1@proptt.net)
тот 30
Description
Modify Channel Information
Delete Channel
Unsubscribe Channel

- 1. Click Delete Channel.
- 2. Confirm by clicking **Delete** in the popup prompt.

* If you delete the channel, channel users are automatically withdrawn from the channel.

* If you delete the free basic channel, it will be automatically recreated.

18.5.4. Channel members



- Joined user
- M Channel manager
- Receive only user

19. Friend

You can see the user list of your friend.



<Friend list of App Service user>



<Friend list of Cloud/Package user>

Organization

(Cloud Server)

19.1. Search and Add a Friend

Left Friend	د <u>۲</u>
My Frier	nds Q
Yungeun (kye923@proptt.	net)
≟ + Request List	

1. Click search icon on the Friend list window.

Search Buddy X	Search Buddy X
Search by User Name or ID Search	Kelly Search Search result 7
Find friends using the ProPPT. Please search for the friend's name or identity.	Kelly01 squest Budc (breezewill@proptt.net)
	Kelly (kellykim@proptt.net)
	Kelly Kim (143971955971146@facebook
	Kelly facebook01 (10205217470866418@facebo
n	John Smith (kellykim-jp@proptt2.net)

- 2. Search by name or user ID.
- 3. Select a user and click Request.
- 4. If you are an App Service user: the user will be added to your friends list after the opponent user accept your request.

If you are a Cloud Service customer's user or Server Package customer's user: the user added immediately as you click Request button.

19.2. Accept/Decline a Friend Request

ProPTT2 Channel Friend Create Channel	Purchase Setup	Manual Tester (manualtester@proptt2.net) 🔻	- 🗆 ×
∃ Channel 🖸 🗙	Joined 1 / All Channels 1	tv – € tv	
My Channels Channel List Q			
ALL PAID FREE 1:1			
FREE			
[F10-4610-1395] hello, world! Join	Request Buddy X		
(FREE)	Received request Sent request		
[F10-4542-4925] free channel Join	Kelly01 🗙 🗹		
W -/1			
≂⁄ Select All			
L Friend			
My Friends Q			
Yungeun			
(kye923@proptt.net)			
	All channy	×	
	Active Urgent PTT	•)	- 100
			\$
よ Request List 🚺	the grant port of all		1

- 1. When you received a friend request, a 🚺 badge shows on Request List button.
- 2. Click Request List to see the list.
- 3. On Received request tab, you can see who sent you a request.
- 4. Click Accept () or Deny ().

19.3. Manage a Friend

If you double click a friend from the Friend list or click **View Detail Information** from the context menu, Buddy detail window appears.

Here you can see the status message of the user. And you can send awake message / invite to 1:1 / 1:1 Chat / remove user from your friend list.



⟨When user is online⟩

⟨When user is offline or busy⟩

20. Organization **Cloud** Server

Cloud Service customer's user or Server Package customer's users can see the organization list on the Friend list window.

L Friend	Ľ ×	
My Friends	Organization Q	ι,
III- 솔루션개발팀 (8) III- 테스트 (1) III- 전략기획팀 (4) ···· 및 plan user 1 ···· 및 plan user 2 ···· 및 Jack Smith ····· 및 기획팀4 III- 가나 (1)		

- 1. Click Organization tab.
- 2. Click + icon to open the group list.
- 3. Click icon to close the group list.

21. Use a Paid App Service

21.1.Buy a Paid Pass FREE PAID

If you are an App Service user and you want to create channels and use 1:1 PTT, you need to purchase a paid pass.



- Click my account on the right top of the main window and click My Service > Purchase a ticket
- 2. Or click **Purchase** on the main menu.
- 3. Select a pass you want to purchase and click **Buying**.
 - * For a safe purchase and stable paid service, you need to verify your email address. (See. 17.2.1 Email Verification)
 - * The prices of the pass may differ from the above image.
- 4. Follow the PayPal process on the web page.
 - * Payment on ProPTT2 PC Client is using PayPal system to purchase product on the world securely and rapidly.
 - * About using PayPal, please refer to PayPal Help & Contact page.

21.2. Pass/Payment Inquiries FREE PAID

You can see your payment history of past 1~12 months.





- 1. Click my account.
- 2. Click Payment History.
- 3. Select period and click Inquiry to see payment history.

22. Setup

22.1.Profile

You can see and modify your profile information.



Profile		×
Profile Picture	Modify Delate 0) 13/60)	
Presence	Online	•
	Cancel	ок

- 1. Profile photo: You can set your profile photo.
- 2. User Name: You can edit your user name.
- 3. Status Message: You can edit your status message.
- 4. Presence: You can choose your status (online, busy).

22.2.Account

You can manage your account information.

Manual Tester (manualtester@proptt2.net) 👻 🛛 — 🗖 🗙
REE Re chanr rgeun (kye PTT Channel Type FREE Manual Tester manualtester@proptt2.net My Account My Service Payment History Logout
My Account X
Account Information
manualtester@proptt2.net
Change password
E-mail (Contact) <u>kye923@imptt.com</u> E-mail (Contact) Certification <u>Verify</u>
Unsubscription

- 1. ID: You can see your ID. (ID cannot be changed).
- 2. Change Password: click the button to change your password.
- 3. Email (Contact): You can see your email address you entered when you registered.
- 4. Email (Contact) verification: Displays email verification status.
 - * Verification is required: You need to verify your email. (see. 22.2.1 Email Verification)
 - * Verified: Your email verified successfully.
- 5. Unsubscription: Delete your account (App Service users only.)

22.2.1. Email Verification **FREE PAID**

For a safe purchase and stable paid service, you need to verify your email address.



- 1. Click Verify.
- 2. Enter your password and click OK.
- 3. Check your mail inbox. You will receive a verification email as below.

admin@imptt.com 👘 Notification for ProPTT2 email verification 💋

4. Open the mail.



5. Click Verify your email address.



6. If you see the above screen, your email verification is completed.
22.3. My Service FREE PAID

This menu is only displayed for App Service users. You can see your passes and payment history. Also you can purchase a new pass here. (see. <u>16. Use a Paid App Service</u>)





22. Setup

22.1. Basic configuration

Setup		×
Setup Basic configuration Location configuration PTT Button configuration Bluetooth configuration Voice PTT configuration Video PTT configuration Save configuration Video Sharing configuration	 Automatically start at starting windows Language You can select your language. English Font Default Font Modify Default 	×
Advanced configuration Other configuration	Font Size Big Allow to add friends by ID or name	
Product Information	You can search for your friends by ID or name to register as a friend.	
	Notification settings	
	Cancel OK	

- 1. Automatically start at starting windows: If you check this option, ProPTT2 run automatically when you start Windows.
- 2. Language: You can change language of the program.
- 3. Font: You can change the program font.
 - Modify: select a font from the system. (Only font name will be applied)
 - Default: to reset a font to program's default
- 4. Font Size : Normal and big font are supported.

5. Notification setting



22.2. Location configuration

Setup		×
Basic configurationLocation configurationPTT Button configurationBluetooth configurationVoice PTT configurationVideo PTT configuration	Use external map • Default Map(Local html files) • OpenStreetMap • Google Map(Local html files) To use the Google Map, please add GoogleMapAPI key in Google-PTTMap.htm/Google-PTTSearchMap.htm on install ation folder.	
Save configuration Video Sharing configuration Advanced configuration Other configuration Product Information	Use Location Latitude Longitude	

- 1. Use external map: You can change a map for PTT/user location.
 - OpenStreetMap: select OpenStreetMap(default). <u>https://www.openstreetmap.org</u>
 - OpenStreetMap(Local html file): select OpenStreetMap. But the html in install folder will be used.
 - GoogleMap(Local html file): select GoogleMap. It is required API key from Google by Google policy. For normal usage, it(low traffic) would be free.
- 2. User Location: input the latitude and longitude of your PC.

22.3. PTT Button configuration

Setup			×
Basic configuration Location configuration PTT Button configuration	PTT Button Type ● Press and hold ● Toggle		
Voice PTT configuration Video PTT configuration	Use a special key You can use a special key f	for PTT. Default key is a space bar.	
Save configuration Video Sharing configuration	Select a keyboard(PTT) All input devices	.	
Advanced configuration	☑ User selection(PTT)	Space	
Other configuration Product Information	Select a keyboard(SOS) All input devices	•	
	User selection(SOS)		
	Target channel for SOS	All selected channels	
	Use a keyboard in the b		
	Other configuration ■ Allow the external Wind	dows messages for PTT	
		Cancel OK	

- 1. Push-To-Talk Button Type: You can choose the Lock button type.
 - Press and Hold: press (click) and hold the button until you finish talking.
 - Toggle: click once to talk and click again when you finish talking.
- 2. Use a special key: You can use a specific button, connected your PC, as a PTT Lock button.
 - * You can choice a dedicated device.
 - * check user selection and press a button you want to use.
 - 1) PTT key configuration
 - 2) SOS key configuration
- 3. Other configuration
 - * You can allow to receive Windows message from another app.

22.4. Bluetooth configuration



- 1. Use PTT button of Bluetooth/External device
 - * You can select a Bluetooth our external device when its connected your PC.
 - 1) Supports SPP device

2) Supports BLE device (Winddows 10 1903 OS buil 18362 or above, .Net framework 4.5 or above). Search and select a BLE device and select the device type.

22.5. Voice PTT configuration

Setup			×
Basic configuration Location configuration PTT Button configuration Bluetooth configuration Voice PTT configuration Video PTT configuration Save configuration Video Sharing configuration	Audio quality Full HD (48KHz, 96kbps) HD (24KHz, 48kbps) Highest (16KHz, 32kbps) High (16KHz, 16kbps) Medium (8KHz, 16kbps) Low (8KHz, VBR, ~8kbps) Low (8KHz, VBR, ~8kbps) Micro NB (8KHz, 2.4kbps) 		
Advanced configuration Other configuration Product Information	You can select a mic to be used. Auto detection Select a speaker (PTT) You can select a speaker to be used for PTT. Auto detection Select a speaker (SOS) You can select a speaker to be used for SOS	•	
	Auto detection	Cancel	OK

- 1. Audio quality: Select voice PTT quality.
 - Full HD: 96kbps
 - HD: 48kbps
 - Highest: 32kbps
 - High: 16Kpps
 - Medium: 8Kbps, default option

- Low: VBR ~ 8kbps, if you select this option, app recognize your voice to adjust the data, transmitting it with relatively low sound quality and low capacity.

- MicroNB: 2.4kbps
- 2. Selection a device
 - Mic device
 - Speaker device(PTT/SOS)

22.6. Video PTT configuration



- 1. Deny video of peer: check this option to receive only voice of video PTT.
- 2. Video Quality: Select video PTT quality.
 - High: High quality, Color video
 - Medium: Medium quality, Grayscale (Black & White) video
 - Low: Low quality, Grayscale (Black & White) video.
- 3. Select a camera for VideoPTT

22.7. Save configuration

Basic configurationPTT recording information PTT button configurationPTT Button configurationPTT of you and peer will be recorded.Bluetooth configurationSave a received PTTVoice PTT configurationLocation of repository C:\Users\UMPTT\AppData\Local\UMPTT\ProP\URPCCrdVideo PTT configurationChange FolderSave configurationDelete all saved PTT Delete	Setup	×
Other configuration VideoShare recording information Product Information VideoShare's video will be recorded. Free storage(MB) 100 Please set at least 100MB. C:#Users₩IMPTT₩AppData₩Local₩IMPTT₩ProPTT₩dispatcher,₩Record Open Folder Change Folder Delete recorded files Delete Delete OK	Basic configurationLocation configurationPTT Button configurationBluetooth configurationVoice PTT configurationVideo PTT configurationSave configurationVideo Sharing configurationAdvanced configurationOther configurationProduct Information	PTT recording information PTT of you and peer will be recorded. Save a sent PTT ON Save a sent PTT ON Cocation of repository C:#Users#IMPTT#AppData#Local#IMPTT#ProP#Record Open Folder Change Folder Delete all saved PTT Delete VideoShare recording information VideoShare's video will be recorded. Free storage(MB) 100 Please set at least 100MB. C:#Users#IMPTT#AppData#Local#IMPTT#ProPTT#dispatcher#Record Open Folder Change Folder Delete recorded files Delete

- 1. PTT saved information:
 - Save a received PTT: the received PTT will be saved.
 - Save a sent PTT: the sent PTT will be saved
- 2. Location of repository: input the location to be saved.
- 3. Delete all saved PTT

 \langle VideoShare configuration \rangle

- 1. Free storage (MB): You can set the remaining storage of your device. (more than 100MB).
- 2. Location of repository: Shows the directory where recorded video saved.
- 3. Delete recorded files: Delete all recorded files in the save directory.

22.8. Video Sharing configuration **Cloud Server**

You can set up for video sharing options. Activated for Cloud Service/Server Package users who using video sharing service.



- 1. Video sharing Quality: you can select the quality of a transmitting video.
 - FullHD: 2Mbps
 - Highest: 2Mbps
 - High: 1Mbps
 - Medium: 512kbps
 - Low: 256kbps
- 2. Automatic recording during video playback: If you ON this option, automatically starts recording when you play a video.
- 3. Select a camera

22.9. Advanced configuration



- 1. Network: Use only TCP during PTT communication (default: checked, if you change this setting, need to re-login to apply it)
- 2. Audio Output:
 - Using noise reduction (default: checked)
 - Use Low Path Filter
- 3. Audio Input
 - Using noise reduction (default: checked)
 - Use Low Path Filter

Video Ouput

- Use HW acceleration

22.10. Other configuration

Setup	×
Basic configuration Location configuration PTT Button configuration Bluetooth configuration Voice PTT configuration Video PTT configuration Save configuration	 Automatically pop up at receiving PTT When you have received peer PTT, ProPTT2 program can be a ctivation. Automatically pop up at receiving Video Sharing When you have received video sharing, the Video Sharing playe r will be opened. Enable logging
Video Sharing configuration Advanced configuration Other configuration Product Information	Reset Program(PTT History,Chat,Cache), Required logout Delete

- 1. Automatically pop up at receiving PTT: when you receive PTT, the program will be active.
- 2. Automatically pop up at receiving Video Sharing: when you receive a video sharing, the video player will be active.
- 3. Enable logging: enable logging option for PC client tracing.
- 4. Reset Program: Delete PTT History, Chat, cache files and reset program to default settings. Your account will be log out.

22.11.Product information



- 1. Name of the program: ProPTT2 (PC Client)
- 2. Version information: displays current version. Version.X.X.X
- 3. Display PC IMEI
- 4. ProPTT2 Logo
- 5. OpenSource information

23. FAQ

Please refer to FAQ page on ProPTT2 website. FAQ: <u>http://www.proptt2.com/en/support_faq.html</u>